



POLICE DEPARTMENT

350 South Highway 74 | Peachtree City, Ga 30269 | 770-487-8866 | Fax: 770-631-2512
www.peachtree-city.org/police



Janet L. Moon
Chief of Police

TO: JANET L. MOON, CHIEF OF POLICE
FROM: STAN PYE, ASSISTANT CHIEF OF POLICE
FROM: MATT MYERS, INTERNAL AFFAIRS LIEUTENANT
DATE: FEBRUARY 19TH, 2018
SUBJECT: ANNUAL ANALYSIS OF COMPLAINTS
INTERNAL AFFAIRS REVIEW 2017

Internal Affairs oversees the actions of the agency's employees to ensure that they display personal integrity, honesty and discipline at all times. Employees, supervisors, and citizens are notified of the outcome of complaints to ensure that the process is educational and informative. All complaints are archived in the Guardian Tracking system with the results of the investigations. When a complaint is sustained, some corrective behavior will be taken to remediate the identified issue.

Some of the many goals of the Internal Affairs Function are as follows:

- ✓ Encourage a positive public image.
- ✓ Monitor employee compliance with departmental directives.
- ✓ Protect employees from malicious or unwarranted complaints.
- ✓ Identify potential problem employees through early warning systems.
- ✓ Identify the validity of each citizen complaint.
- ✓ Identify the potential for biased based profiling.
- ✓ Help ensure the integrity of the police department, as well as its employees.
- ✓ Identify the need for revision or modification.

All complaints are investigated, and given one of the following dispositions:

- Exonerated: An incident occurred, but the employee's actions were lawful and proper.
- Sustained: The allegation or complaint is supported by sufficient evidence.
- Not Sustained: The investigation failed to disclose sufficient evidence to prove or disprove the allegation.
- Unfounded: The allegation or complaint was demonstrably false, or there was no



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credible evidence to support the complaint.

A vital part of Internal Affairs process is management of citizen complaints. The complaint process provides an avenue for citizens to express their concerns and complaints against employees, and allows the department to respond to the community’s needs through the investigation of these complaints. As complaints are received, it is determined if they are formal or informal in nature. This depends on the gravity of the allegation and the method by which the citizen voices their concerns. However, the Internal Affairs Investigator may determine that an informal complaint should be upgraded. Through the investigation of all complaints, employees and citizens gain a better understanding of what is expected of them. Whenever possible and appropriate, first line supervisors investigate complaints against members of their team. Once the supervisor has concluded their investigation, the completed complaint is forwarded to the Chief of Police. Once the investigation and conclusion has been approved, the complaints are returned to the Internal Affairs office for review and tracking. The system of checks and balances provided by our process allows for fair and equitable treatment of our citizens and employees alike.

Analysis of Complaints in 2017:

- In 2017, the number of external complaints continued to decrease by a significant margin. 2016 saw a 33% decrease in external complaints, and 2017 brought another 27% decrease – bringing the two-year decrease to 52%.

	2015	2016	2017
Total Complaints	108	69	75
Internal Complaints	54	33	49
External Complaints	54	36	26
Internal Affairs Investigations	6	2	5

- The continued decrease in external complaints is likely, in part, due to continued expansion of the body camera program within the agency. More officers than ever are now equipped with this technology. Another likely factor is maturing of the agency. Over the last several years, the agency has had numerous new-hires due to a high turnover rate. As that rate has decreased, and more officers are retained and gain experience, patrol is staffed with more seasoned employees that are less likely to make choices that result in complaints.
- 2017 also saw a continued decrease in the number of complaints about vehicle operation (11 in 2017 versus 12 and 18 in the previous two years, respectively).



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Summary of complaints and dispositions in 2017:

	Admin Action	Exonerated	Not Sustained	Sustained	Unfounded	Grand Total
Absence without Leave				3		3
Equipment Issue		1	1	1		3
Excessive Detention Time		1				1
Extra-Duty Job Violation				1		1
Failure to Complete Probation				1		1
Failure to take Appropriate Action		2	1			3
Fraternization				2		2
Improper Conduct		5	1	4	4	14
Job Performance		2	2	9	1	14
Performance of Duties		3				3
Rudeness		3	2		2	7
Unjustified Traffic Stop					1	1
Use of Force		1				1
Vehicle Operation	1		2	6		9
Vehicle Operation (Pursuit Review)	1			1		2
Vehicle Pursuit				7		7
Video System Violation				2		2
Bias Based Profiling		1				1
MVC		1		8		9
Grand Total	2	20	9	45	8	84

This memorandum will serve to meet the requirements of CALEA Standard 52.1.5.