



POLICE DEPARTMENT

350 South Highway 74 | Peachtree City, Ga 30269 | 770-487-8866 | Fax: 770-631-2512
www.peachtree-city.org/police



Janet L. Moon
Chief of Police

TO: JANET L. MOON, CHIEF OF POLICE

VIA: MATT MYERS, ASSISTANT CHIEF OF POLICE

FROM: BRAD WILLIAMS, INTERNAL AFFAIRS LIEUTENANT

DATE: JANUARY 12, 2023

SUBJECT: ANALYSIS OF COMPLAINTS AND INTERNAL AFFAIRS REVIEW 2022

Internal Affairs oversees the actions of the agency's employees to ensure that they display personal integrity, honesty and discipline at all times. Employees, supervisors, and citizens are notified of the outcome of complaints to ensure that the process is educational and informative. All complaints are archived in the Guardian Tracking system with the results of the investigations. When a complaint is sustained, some corrective behavior will be taken to remediate the identified issue.

Some of the many goals of the Internal Affairs Function are as follows:

- ✓ Encourage a positive public image.
- ✓ Monitor employee compliance with departmental directives.
- ✓ Protect employees from malicious or unwarranted complaints.
- ✓ Identify potential problem employees through early warning systems.
- ✓ Identify the validity of each citizen complaint.
- ✓ Identify the potential for biased based profiling.
- ✓ Help ensure the integrity of the police department, as well as its employees.
- ✓ Identify the need for revision or modification.

All complaints are investigated, and given one of the following dispositions:

- Exonerated: An incident occurred, but the employee's actions were lawful and proper.
- Sustained: The allegation or complaint is supported by sufficient evidence.
- Not Sustained: The investigation failed to disclose sufficient evidence to prove or disprove the allegation.
- Unfounded: The allegation or complaint was demonstrably false, or there was no credible evidence to support the complaint.



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A vital part of Internal Affairs process is management of citizen complaints. The complaint process provides an avenue for citizens to express their concerns and complaints against employees, and allows the department to respond to the community's needs through the investigation of these complaints. As complaints are received, it is determined if they are formal or informal in nature. This depends on the gravity of the allegation and the method by which the citizen voices their concerns. However, the Internal Affairs Investigator may determine that an informal complaint should be upgraded. Through the investigation of all complaints, employees and citizens gain a better understanding of what is expected of them. Whenever possible and appropriate, first line supervisors investigate complaints against members of their team. Once the supervisor has concluded their investigation, the completed complaint is forwarded to the Chief of Police. Once the investigation and conclusion has been approved, the complaints are returned to the Internal Affairs office for review and tracking. The system of checks and balances provided by our process allows for fair and equitable treatment of our citizens and employees alike.

Analysis of Complaints in 2021:

Complaints are broken into two categories, internal and external. External complaints are generated when a citizen makes a complaint on an officer(s) or the department. Internal complaints are generated when an employee observes a possible policy violation. The Internal Affairs Section processed **57** total complaints in 2022, which was a **23%** decline from the complaints in 2021 and a **5%** decrease from the 5 year average number of complaints per year. Of those 57 complaints, **41** were external and **17** were internal. The number of external complaints declined by **11%** in 2022 versus 2021 and by **25%** as compared to 2020 external complaints. Internal complaints declined from **29** in 2021 to **17** in 2022 (**41% Decline**). Internal complaints are those observed by a supervisor absent of an external complaint. There were **3** complaints assigned as an Internal Affairs Investigation in 2022. **12** external complaints were sustained in 2021 (**29%**) after internal investigation. The number of sustained external complaints increased by **6** complaints from 2022 over 2021. The percentage of exonerated and unfounded external complaints was **59%** in 2022 versus **78%** in 2021 and **74%** in 2020. The remaining percentage, not previously discussed above, is from "not sustained" external complaints - which totaled 4.

This analysis of complaints in 2022 did not reveal any training needs, equipment needs, or policy modification needs. It is worth noting that while the number of external complaints decreased by 41% as compared to last year the number of those complaints that were sustained doubled (6 versus 12) from 2021. It is speculated that public



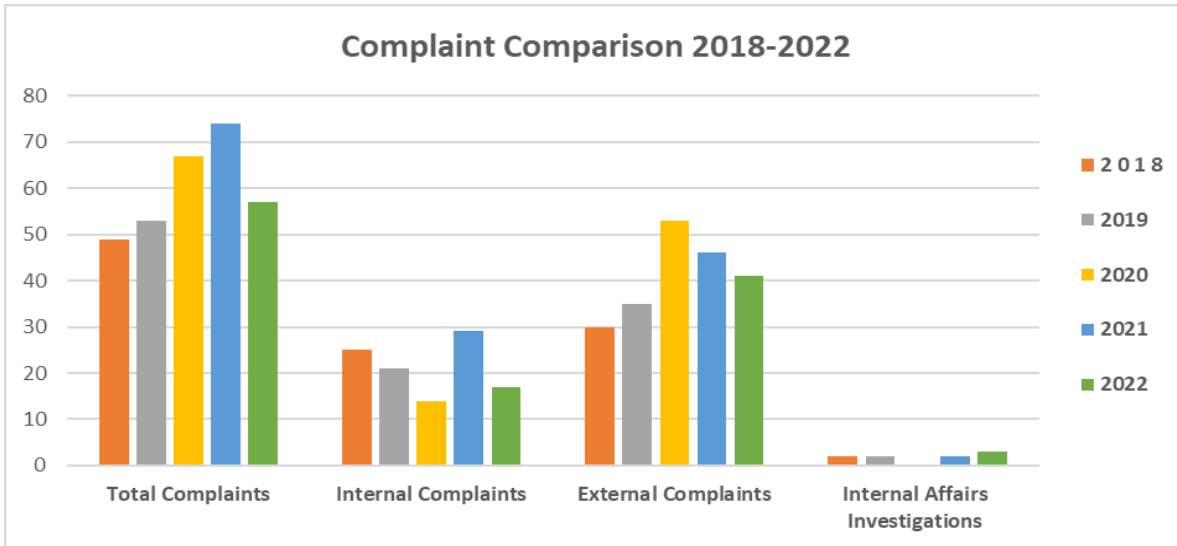
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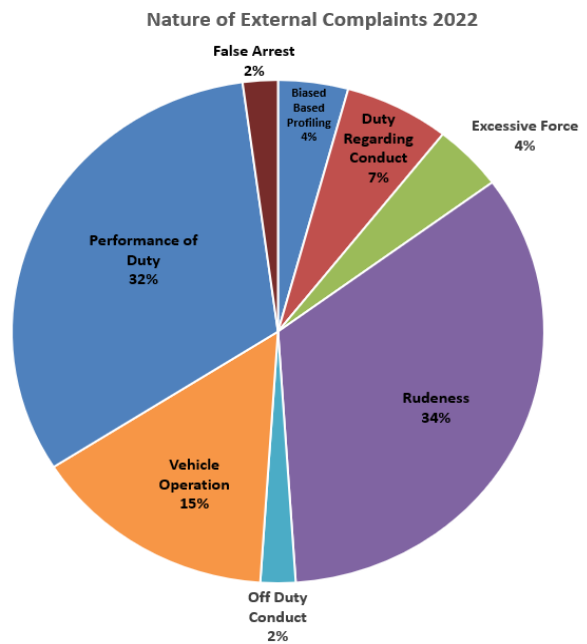
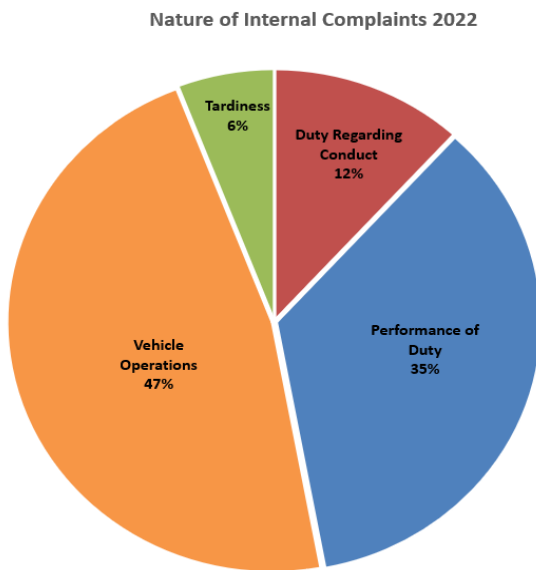


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sentiment towards Law Enforcement appears to have improved steadily since a low point in 2020, which is reflected in the complaint statistics over the last three years.



The nature of the complaints is shown below, organized by internal versus external.





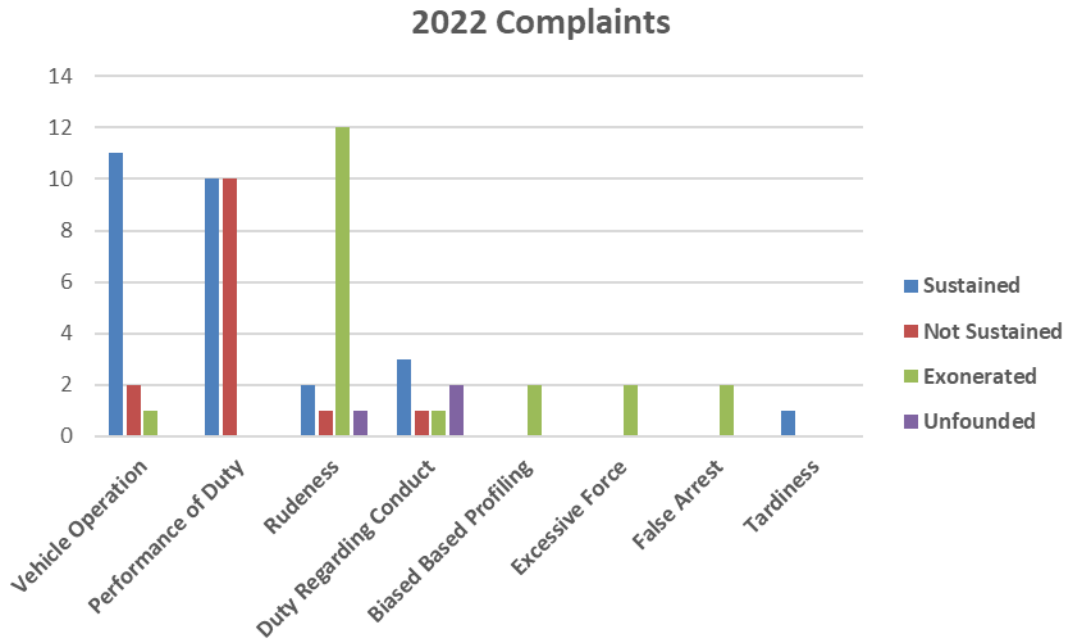
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Summary of complaints and dispositions in 2022:



Discipline From Complaints 2022	
Coaching Moment	10
Supervisory Note	1
Level 1	10
Level 2	5
Level 3	0
Level 4	0
Discipline Exemption	1
Termination	0
Resignation	1

This memorandum will serve to meet the requirements of CALEA Standard 52.1.5.

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